**Staying Where You Are**

Instead of moving perhaps you can stay where you are for the moment? We may be able to help you sort out any problems you have in your current home?

**Problems with a Private Landlord**

You may want to move because you are not getting a good service from your landlord. Perhaps your home is in poor condition, repairs are not being done on time, or you are worried about health and safety issues. Your landlord may even be harassing you or threatening to evict you. Our expert Housing Options Officers can help sort out all sorts of problems and explain your legal rights.

**Mortgage Problems**

You may be a home owner under treat of losing you home because of financial hardship. Our Mortgage Rescue Scheme prevents repossessions and can keep you in your home. We work in partnership with Radian Housing Association. For more information you can contact our Housing Options Officers or the Winchester District Citizens Advice Bureau.

**Neighbour Disputes/Antisocial Behaviour**

You may want to move because of a dispute with neighbours or because you are suffering from antisocial behaviour. Our Housing Options Officers may be able to help through mediation, liaising with your landlord or if the problem is more serious through our legal powers working in partnership with the Environmental and Private Sector teams.

**Financial Difficulties**

Sometimes your financial circumstances can change and you can then quickly find yourself in debt. Don’t ignore the problem. Get the advice and help you need as soon as possible to prevent you from losing your home. You can contact our Housing Options team for expert advice and referrals to other Debt advice agencies.

**You can contact the Housing Options team via:**

The duty telephone number 01962 848 163,

via email ­\_[homelessness@winchester.gov.uk](mailto:homelessness@winchester.gov.uk) or

by calling into the City Offices at Colebrook Street, Winchester SO23 9LJ