

PAYMENT OF COUNCIL TAX/NNDR



Winchester
City Council

Revenues

City Offices
Colebrook Street
Winchester
SO23 9LJ

tel 01962 848 288

fax 01962 848 200

telephone calls may be recorded

Please fill in the whole form using a ball pen
and return the form to:-

WINCHESTER CITY COUNCIL,
LOCAL TAXES SECTION,
CITY OFFICES, COLEBROOK STREET,
WINCHESTER,
HAMPSHIRE, SO23 9LJ

Name(s) of account holder(s)

Bank or Building Society account number

--	--	--	--	--	--	--	--

Branch Sort Code

--	--	--	--	--	--

Name and full postal address of your Bank or
Building Society

To: The manager	Bank/Building Society
Name: _____	
Address: _____	

Reference

--	--	--	--	--	--	--	--

Instruction to your Bank or Building Society to pay by Direct Debit

Service user number

8	5	1	4	6	1
---	---	---	---	---	---

For Winchester City Council official use only

This is not part of the instruction to your Bank or Building
Society but must be completed by the customer.

Name: _____

Address: _____

Please tick date you wish direct debit to be taken

☐ 1st ☐ 5th ☐ 15th ☐ 25th

**IF YOU DO NOT TICK ONE OF THE ABOVE YOUR DIRECT
DEBIT WILL BE TAKEN ON THE 1st OF THE MONTH.**

Instructions to your Bank or Building Society.

Please pay Winchester City Council Direct Debits from the
account detailed in this Instruction subject to the safeguards
assured by the Direct Debit Guarantee. I/we understand that
this instruction may remain with Winchester City Council
and if so, details will be electronically transferred to my
Bank/Building Society.

Signature(s): _____

Date: _____

Banks and Building Societies may not accept direct
debit instructions from some types of account.

You have elected to pay your Council Tax/NNDR either at the Council's Cash Office, a Bank or Post Office.
These methods are acceptable but the Council does incur additional expenses which are reflected in the amount
of Council Tax payable.

A cheaper and more convenient method of payment would be by Direct Debit (see overleaf). If you would like to
pay your Council Tax by this method, you should complete the attached Instruction and return it to Winchester
City Council at the address shown below.

Banks may refuse to accept instructions to pay by Direct Debit from some types of account.

Direct Debiting....



THE MAIN BENEFITS OF DIRECT DEBITING ARE

Direct Debit is the cheapest and most efficient payment method for you and us, and provided you have a bank account you can pay this way; some building societies also operate the scheme.

Once the Instruction is completed it is given to your bank or building society, who will ensure that the appropriate amount is transferred from your account to ours when it is due.

You will be notified in advance of the payments and their due dates, and you will always be able to query a payment should you feel it is wrong, or stop it altogether. You can cancel the arrangement at any time and you can obtain a refund if ever an error is made on your account.

The Main Benefits of Direct Debiting

- No worries about remembering to pay at the right time
- No need to write out and post cheques
- No queuing at cash offices or your bank
- Possible reduction in bank charges
- Your bank or building society does all the work and you stay in control
- No need to make another agreement later
- Time saving

WHAT YOU HAVE TO DO

Simply complete and sign the Instruction overleaf and return it to the Local Tax Section.

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Winchester City Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Winchester City Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Winchester City Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Winchester City Council asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

