



**DRAFT PORTFOLIO HOLDER DECISION NOTICE**

**PROPOSED INDIVIDUAL DECISION BY THE PORTFOLIO HOLDER FOR ENVIRONMENT, HEALTH AND WELL-BEING**

**TOPIC - THE FOOD STANDARDS AGENCY – FRAMEWORK AGREEMENT ON LOCAL AUTHORITY FOOD LAW ENFORCEMENT - FOOD SAFETY SERVICE PLAN 2014/15**

**PROCEDURAL INFORMATION**

The Access to Information Procedure Rules – Part 4, Section 22 of the Council's Constitution provides for a decision to be made by an individual member of Cabinet.

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In accordance with the Procedure Rules, the Chief Operating Officer, the Chief Executive and the Chief Finance Officer are consulted together with Chairman and Vice Chairman of The Overview and Scrutiny Committee and any other relevant overview and scrutiny committee. In addition, all Members are notified.

If five or more Members from those informed so request, the Leader may require the matter to be referred to Cabinet for determination.

**If you wish to make representation on this proposed Decision please contact the relevant Portfolio Holder and the following Democratic Services Officer by 5.00pm on Friday 11 July 2014.**

**Contact Officers:**

**Case Officer:**

Kevin Gosling Tel: 01962 848520 e-mail: [kgosling@winchester.gov.uk](mailto:kgosling@winchester.gov.uk)

**Democratic Services Officer:**

Nancy Graham Tel 01962 848 235 e-mail [ngraham@winchester.gov.uk](mailto:ngraham@winchester.gov.uk)

**SUMMARY**

The Food Standards Agency (FSA) is responsible for directing, monitoring and auditing local authority work in respect of law enforcement.

The Framework Agreement on Local Authority Food Law Enforcement requires local authorities to produce an annual Service Plan for Food Safety.

It is a requirement that these Service Plans receive elected member agreement on their content.

### **PROPOSED DECISION**

That the Service Plan for Food Safety be approved as attached.

### **REASON FOR THE PROPOSED DECISION AND OTHER ALTERNATIVE OPTIONS CONSIDERED AND REJECTED**

Central Government agencies require Service plans to be approved by Council.

The Council's Food Safety provision makes a significant contribution to the Councils' strategic aim to promote a healthier, safer and more caring community.

Service Plans are seen as important part of the process to ensure national priorities and standards are addressed and delivered locally. They are designed to focus debate on key delivery issues, provide an essential link to financial planning, set objectives and provide a means of managing performance and making performance comparisons.

The service plan has been drafted based on a template which has been used for the last few years and includes a review of last year's achievements in addition to objectives for the year. Key points to note are:

- The number of food businesses within the District has remained static at 1206
- There was an improvement on the number of food hygiene inspections achieved (98%) to that of last year (90%). This was achieved by outsourcing the inspection work to an external contractor. It is likely that for 2014/15 the employment of external contractors will continue due to resourcing issues.
- The number of premises that are broadly compliant has increased from 91% to 95%
- 26 premises were not at the required standard at the time of an initial inspection.
- 97% of food business within the Food Hygiene Rating Scheme have a score of 3 or more with 482 achieving the highest level of 5.
- A successful prosecution was brought against a business that persistently sold high risk food beyond its "use by date" despite receiving a number of warnings to the contrary.
- The Authority assisted the Food Standards Agency in an investigation into ready to eat pre-packed watercress which was associated with a national outbreak of E.coli o157.
- As part of the public health agenda the Team will consider a number of options on how to engage better with catering providers to ensure that they

offer healthy food. This will be carried out in conjunction with colleagues across Hampshire and Isle of Wight. This was carried over from last year.

- New food standards legislation, The Food Information for Consumers Regulations comes into force in December 2014. In essence this requires all food businesses to display information on allergens that may be in their food products. Traditionally HCC Trading Standards enforce this type of legislation. However the 2<sup>nd</sup> tier LAs have been given a power to enforce the legislation due to the nature of their work carried out in catering premises.
- With the new format of Business Plans to only include overall objectives to support corporate priorities, service plans will provide an essential framework for directing individual services such as food safety priorities.

### **RESOURCE IMPLICATIONS:**

There are no direct resource implications as the work is undertaken from within existing budgets. The budget for 2014/15 is £ 283,836 and the final spend for 2013/14 was £258,051.

### **CONSULTATION UNDERTAKEN ON THE PROPOSED DECISION**

No consultation carried out.

### **FURTHER ALTERNATIVE OPTIONS CONSIDERED AND REJECTED FOLLOWING PUBLICATION OF THE DRAFT PORTFOLIO HOLDER DECISION NOTICE**

n/a

### **DECLARATION OF INTERESTS BY THE DECISION MAKER OR A MEMBER OR OFFICER CONSULTED**

n/a

### **DISPENSATION GRANTED BY THE STANDARDS COMMITTEE**

n/a

Approved by: (signature)

Date of Decision:

**Councillor Jan Warwick Portfolio Holder for Environment, Health and Well-being**

# **HEALTH PROTECTION TEAM**

## **FOOD SAFETY SERVICE PLAN**

**2014/15**

**AUTHOR: KEVIN GOSLING**  
**DATE: July 2014**  
**DOCUMENT No: FS 1**

## 1.0 Introduction

1.1 The Council is designated as a Food Authority under the Food Safety Act 1990 and as the Enforcing Authority under The Food Hygiene (England) Regulations 2006 as such has a statutory duty to enforce food safety legislation made under the Food Safety Act 1990 or the European Communities Act 1972. This document should be read in conjunction with the Environmental Health and Community Safety Enforcement Policy

1.2 Staff working within the Health Protection Team have delegated authority to enforce the legislation.

1.3 This document examines the following:

- (a) the food safety objectives that express the Authority's responsibility as set out in legislation and associated Code of Practice;
- (b) the current work programmes within the unit;
- (c) the Authority's approach on food safety enforcement, sampling, provision of information to business, response to food safety incidents and infectious disease control.

## 2.0 Service Aims and Objectives

### 2.1 **Aim**

It is the Authority's aim to strive to ensure that food and drink on sale for human consumption, which is produced, stored, distributed, handled or consumed within the City Council's area is without risk to the health and safety of the consumer.

### 2.2 **Objectives**

- a) To ensure that food premises receive an intervention in accordance with the statutory Code of Practice and appropriate to risk.
- b) To ensure that the appropriate score on the doors rating is given to all relevant food premises following an inspection.
- c) To ensure that those premises that are not broadly compliant receive appropriate enforcement action to seek compliance with food safety law.
- d) To take appropriate enforcement action according to the risk involved and in accordance to the Authority's Food Safety Enforcement Policy.
- e) To ensure all staff involved in food safety work are properly qualified and competent for the work including imported food control.
- f) To respond to all complaints regarding food safety within 3 working days and in the case of risks to health on the day of receipt.
- g) To respond to all Food Alerts for Action on the day of receipt.

- h) To maintain a food sampling programme.
- i) To respond to all reports of food borne infectious diseases on the day of receipt.
- j) To provide advice to business on food safety matters within 3 working days of any request.
- k) To provide training to food business operators and food handlers.
- l) To ensure that all imported food has been properly controlled in order to protect public health.

**2.3 Links to other Council Objectives and Plans**

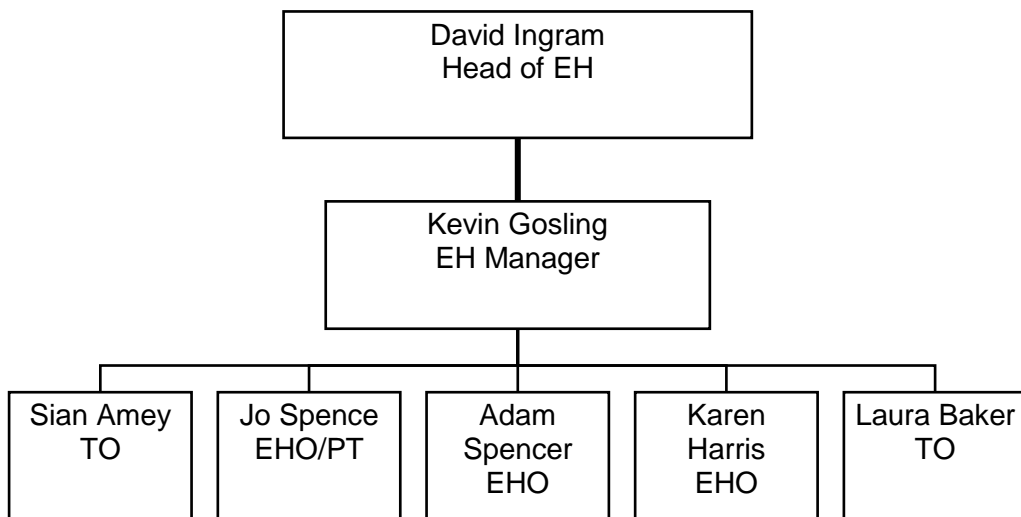
2.3.1 The Council's Food Safety function makes a significant contribution to the City Council meeting its statutory responsibilities and ensures that it meets the Corporate Strategy on Safe and Strong Communities.

**3.0 Background**

**3.1 Profile of Winchester City Council**

Winchester City Council covers a large geographical area (240 square miles) with an estimated population of 113,000. There are approximately 1200 food premises mainly composed of restaurants, takeaways and retailers. There are no specific unusual demands on the food safety service except tourism whereby the population within the district can significantly increase due to visitors.

**3.2 Service Profile**



3.2.1 The EH Manager is responsible for the delivery of the Food Service Plan. Including the Team Manager there is a total of 3 full time Environmental Health Officers, 1 part time Environmental Health Officer and 2 Technical Officers with responsibility for Food Safety. Several within the Team also assist in the health and safety function. The Authority has appointed Hampshire Scientific Services and FEWM Laboratory Public Health (England) Porton Down as its Food Examiners when specialist advice is necessary.

3.2.2 From June 2013 to Aug 2014 and Nov 2014 to March 2015 the Team will without one of the full time EHO's and TO's due to maternity leave. Options are being considered as to how ensure that the Team are adequately resourced to carry out their objectives.

### **3.3 Scope of the Service**

3.3.1 The food safety service carries out food premises inspection, food inspection, food sampling, the investigation of complaints relating to food products, food safety or food premises, responding to food safety incidents, provision of training and the provision of advice to businesses and the public on food safety matters.

3.3.2 The Health Protection Team is also responsible for health and safety enforcement and infectious disease control.

3.3.3 In order to maximise the use of limited staff resources and to ensure a more coherent service to business, the same officer will deal with all food safety and health & safety relating to any single premises, where qualified to do so.

### **3.4 Demands on the Service**

3.4.1 The premises profile for Winchester is at annex A and is categorised as per the FSA profiles:

In addition: -

- 19 premises have animal products approval
- 

3.4.2 The service is delivered during normal working hours, (0830 to 1700 hours) by officers based at the City Offices. An emergency contact number is available to the Food Standards Agency and (Public Health England) outside these hours via the Authority's out of hour's telephone number. Due to the nature of the operation of food premises flexible working arrangements are in place for officers to visit premises outside the normal working hours.

### **3.5 Enforcement Policy**

3.5.1 The Authority has written its enforcement policy in line with the Regulators Code produced by the Better Regulation Delivery Office

- 3.5.2 All food safety enforcement decisions shall be made following consideration of the Enforcement Policy. Any departure from the Policy will be documented. A copy of the Enforcement Policy will be given upon request.
- 3.5.3 All food law enforcement will be carried out in accordance with the relevant Food Safety Act Code of Practice and other Official Guidance produced by the Food Standards Agency.
- 3.5.4 All food law enforcement will be carried out in accordance with the Regulatory Enforcement and Sanctions Act 2008 in respect of the Primary Authority Scheme.
- 3.5.5 No budget allocation in time or money has been set for proceeding with any court action. Experience indicates that proceeding with court action is an expensive process with full recovery of costs unlikely.

#### 4.0 Service Delivery

#### 4.1 **Food Premises Inspections**

- 4.1.1 The enforcement of food safety legislation is governed by a statutory Code of Practice. This specifies procedures and forms to be used by staff when enforcing the legislation. In particular it specifies a risk assessment scheme to be used to assess the risk associated with each food business and its priority for inspection.
- 4.1.2 The use of the priority risk assessment scheme ensures that the highest priority is given to food manufacturers, caterers where conditions are below standard and premises that cater for vulnerable groups (e.g. hospital and residential care homes). The scheme allows for alternative strategies to be used rather than carrying out inspections for very low risk premises, Cat E premises.
- 4.1.3 Winchester City Council participates in the national Food Hygiene Rating Scheme operated by the FSA. EHM will report on broadly compliant premises as a performance indicator. Broadly compliant means that the compliance score applied to premises following an inspection does not exceed 10 in any of the 3 compliance elements. The City Council will endeavour to maintain a KPI of 90% for premises that have received an intervention. The number of premises that are broadly compliant has increased from 91% to 95%, this equates to 26 premises that were not at the required standard at the time of an initial inspection. 97% of food business within the Food Hygiene Rating Scheme have a score of 3 or more with 482 achieving the highest level of 5
- 4.1.4 Inspection priorities will be given to businesses that are broadly non-compliant as per KPI, and those that fall below the Satisfactory level of the Food Hygiene Rating Scheme as these will be deemed to be the least compliant premises and pose a greater risk to the public.
- 4.1.5 Special projects will be undertaken to:
- Consider what approach is taken with small businesses that are non-compliant to bring them to at least the minimal standard or better.



- ensure that food markets and events that operate in the district are fully compliant with food safety legislation,
- provide advice to the public during the national food safety week, this years theme will be Don't wash your chicken

4.1.6 The current profile of premises by risk in Winchester is as follows; Those in the risk category A-C pose a greater risk and therefore a greater effort will be placed on inspecting these premises.

<b>Risk Category</b>	<b>Number of Premises</b>	<b>Inspection Period</b>	<b>Number of Inspection intervention Due for 2014/2015</b>	<b>Total inspections intervention due in 2014/2015</b>
A	4	6 months	4	4
B	29	12 months	29	29
C	236 <sup>^</sup>	18 months	134	134
D	371 <sup>^</sup>	2 years	152	152
E	529	AS*	144	14
unrated	37 <sup>***</sup>			37
Total	1206			370
Total interventions due 2014/15				

<sup>^</sup> Code of Practice changes has redistributed lower risk premises from C to D

\*AS = Alternative Strategies. Premises contacted via letter

\*\*10% verified by inspection

\*\*\* Newly registered businesses

In addition: -

- An estimated 80 premises per year require re-visiting to check on compliance following adverse inspection reports.
- Initiatives will be undertaken to visit premises during their normal trading hours to access key criteria i.e. cleanliness,

4.1.7 The national and local priorities for inspection are:-

- To ensure premises that require approval comply with the requirements of EC/852/2004 and EC/853/2004

- To ensure that imported food complies with food safety legislative requirements.
  - To ensure that food produced in the area is done so in compliance with food safety legislation
- 4.1.8 The authority maintains a Register of all food businesses within the City in accordance with relevant legislation, Code of Practice and centrally issued guidance.
- 4.1.9 Certain staff within the team have or will receive appropriate training to ensure knowledge of food specific legislation (i.e. dairies and dairy products).
- 4.1.10 Food businesses can expect to receive an inspection at anytime that they are trading and not just during office hours.
- 4.1.11 Food businesses that are in the ownership and managed by the City Council will receive an inspection. The outcomes of that inspection will be reported to the Chief Executive and relevant Director of service.
- 4.1.12 The HP Team will see a reduction in staff numbers due to maternity leave between July 2013 and Aug 14 and again from Nov 14 until Nov 15. Alternative resourcing will be considered to maintain the food safety inspection programme.
- 4.1.13 It is important that all premises within the scope of the national score on the doors scheme are inspected in a timely manner and in line with the CoP. Additionally it is not known what other impacts the scheme will have on resourcing at this time, eg businesses will have a right to challenge the rating and request a further rating assessment in a 3 month window.
- 4.1.14 In December 2014 a new set of regulations will come into force the Food Information for Consumers Regulations. In essence they require all food businesses to provide information on allergens that may be present in a food product. Normally our colleagues at Trading Standards enforce this type of legislation but these new regulations give the power to district councils to enforce the legislation as it was realised that environmental health staff visit caterers as part of their inspection regime.
- 4.1.15 Currently it is estimated that the resources required for the provision of food premises inspection equates to 2.85 FTEs.

## **4.2 Request for Service**

- 4.2.1 During the course of the year the Authority receives approximately 180 requests for service concerning unfit food or food failing to comply with food safety requirements, hygiene conditions at food premises or for advice. Food complaints represent a small proportion of the work as many requests go unreported, or are reported straight to the retailer or manufacturer. Investigations into food complaints are given a high priority since these can give an indication of where the food supply chain has broken down. Such breakdowns may be one-offs or can indicate a deeper problem, which if left unattended could have serious consequences. Food complaints will normally be responded to within 3 working days or on the day of receipt in case of potential risks to health.

4.2.2 Where companies involved are unable to provide a satisfactory defence that they take all reasonable precautions and exercise all due diligence to prevent such a complaint, legal proceedings may be instituted. The decision to prosecute would be taken at the recommendation of the officer concerned in consultation with their Manager and the Prosecution Panel.

4.2.3 Currently it is estimated that the resources necessary for the provision of this service equate to 0.2 FTEs of staff.

### **4.3 Primary Authority Scheme**

4.3.1 The Primary Authority Scheme is supported by the City Council and will undertake its enforcement work in this area in accordance with the guidance issued by the Better Regulation Delivery Office. In particular the Council:

- Will in consultation with the BRDO act as Primary Authority for local businesses providing sufficient resources are available.
- Will have regard to any information or advice it has received from any liaison with any Primary Authority.
- Will notify the appropriate Primary Authority of any enforcement action it intends to take as prescribed within the BRDO Guidance on Primary Authority Scheme.

### **4.4 Advice to Business**

4.4.1 Whilst the Authority will utilise its powers to enforce the food legislation, it realises that where food businesses break the law it is often due to ignorance rather than intent. As a consequence, it is the Authority's policy to provide advice to business in a number of different ways including: The Authority is also very supportive of the Government's Better Regulation Delivery Office – Better Business for All initiative and will assist by.

- Advisory visits,
- Visits and advice prior to the setting up of a food business,
- The provision of informal advice on best practice during inspections,
- Provision of free advisory leaflets and information where appropriate,
- The provision of advice further to Planning or Building Control applications,
- The provision of food hygiene training courses.
- Work is on going to look at how the Team can engage with the Public Health agenda in reducing obesity and coronary heart disease.

4.4.2 Currently it is estimated that the resources necessary for the provision of this service equate to 0.2 full - time equivalent members of staff.

#### **4.4 Sampling**

- 4.5.1 The City Council believes that a pro-active point of sale food sampling programme can provide useful information about the microbiological fitness of food for sale within the District.
- 4.5.2 We will actively participate in any coordinated national or local sampling programmes in conjunction with Public Health (England) (PHE). See Annex C for 2014/15 program.
- 4.5.3 Arrangements have been made with PHE to carry out the microbiological examination of samples.
- 4.5.4 In addition approximately 3 complaint samples per year are sent to Hampshire Scientific Services at Portsmouth for detailed analysis.
- 4.5.5 Currently, it is estimated that the resources necessary for the provision of this service equate to 0.2 FTEs of staff.

#### **4.6 Control and Investigation of Outbreaks of Food Related Infectious Disease**

- 4.6.1 The measures to be taken to control the spread of infectious diseases are contained in various Acts of Parliament and their associated Regulations. This legislation includes the control of food poisoning and food and water-borne diseases. Although the number of cases reported locally is comparatively low, it is widely acknowledged that the vast majority of cases go unreported. Moreover, a single case may lead to the discovery of an outbreak and could lead to a further outbreak if the person concerned is a food handler.
- 4.6.2 Salmonella cases have been decreasing nationally in recent years. Campylobacter species still remains the number one cause of gastro-enteritis from consumption of food. Emerging pathogens resulting in life threatening conditions such as E.coli O157 and Listeria species are on the increase.
- 4.6.3 There is a need for new initiatives in the prevention of these illnesses. The rigorous enforcement of legislation and the provision of food hygiene training to food handlers should have an impact, but the authority realises that many cases occur in the home. The Authority will therefore continue to promote food hygiene message through its website and by running high profile campaigns at appropriate times such as Food Safety Week and the Christmas and New Year period.
- 4.6.4 The investigation of food poisoning cases is therefore given a high priority and in an outbreak situation can necessitate utilising qualified staff from the Environmental Protection Team in addition to those in the Health Protection Team. In such case priority will be given to containment and prevention of spread over routine work where necessary.
- 4.6.5 All investigations will follow the procedures laid out in PHE's Outbreak Control Plan. A major investigation was undertaken with colleagues from Basingstoke and Dean Borough Council and the Food Standards Agency in regards to watercress being a potential source of an E.coli o157 outbreak.

- 4.6.6 The Authority supports the PHE Infectious Disease Liaison Group which exists to promote best practice and consistency of approach in this area of work between the neighbouring local authorities. It has also signed the memorandum of understanding between the PHE and Local Authorities to clarify the roles and responsibilities for investigating infectious diseases.
- 4.6.7 The resources allocated to this area of work are approximately 0.1 full - time equivalent members of staff.

#### **4.7 Food Safety Incidents**

- 4.7.1 The Food Standard Agency communicates with local authorities and expects the LA to respond to food alert for actions (FAFA). The City Council will also be notified of Product Withdrawal and Product Recall notices.
- 4.7.2 Arrangements are in place to liaise with the Trading Standards Department at Hampshire County Council for deciding on appropriate action following receipt of a FAFA.
- 4.7.3 The Authority has standing arrangements for dealing with food alerts that ensure the most senior food safety officer available is informed immediately on receipt. These arrangements are in accordance with the relevant Food Safety Act Code of Practice.
- 4.7.4 Where an incident occurs out of normal working hours the Food Standards Agency is aware of the Environmental Health emergency telephone number and may use this to alert the Authority. The dealing of Food Alerts has been recognised within the Councils Business Contingency Plans.
- 4.7.5 Where a response is necessary this has absolute priority. This may necessitate contacting, or in some cases visiting premises where the relevant food is likely to be on sale.
- 4.7.6 Where the Authority becomes aware of a serious localised incident or a wider food safety problem, it has arrangements to notify the Food Standards Agency in accordance with the appropriate Food Safety Act Code of Practice.
- 4.7.7 The resources allocated to this area of work are approximately 0.05 FTEs members of staff.

#### **4.8 Liaison with Other Organisations**

- 4.8.1 The Authority fully supports the work of Hampshire and Isle of Wight Food Liaison Committee. This body has representatives from all Hampshire and Isle of Wight Food Authorities, Hampshire Scientific Services and Public Health (England).
- 4.8.2 There are internal arrangements to ensure that appropriate consultation is undertaken for Planning and Building Control applications.
- 4.8.3 There are also good liaison arrangements in place with neighbouring authorities, the health services and other agencies.
- 4.8.4 The resources allocated to this area of work are approximately 0.1 full - time equivalent members of staff.

## 4.9 Food Safety Training, Education and Promotion Activities

- 4.9.1 The Authority education and promotion activities can have a direct impact on food safety standards. It is therefore committed to providing advice and information both to business and the public through a number of initiatives including:
- 4.9.2 The Service offers training for food handlers and currently operates 4 chargeable courses per year.
- 4.9.3 This work is largely dependent on the resources available at the time but it is currently estimated that the resources allocated to this area of work are approximately 0.1 full - time equivalent members of staff.

## 5 Resources

### 5.1 Financial Allocation

- 5.2 The total financial resources allocated to the Food Safety Service are as follows

Cost Centre	12/13 Actual	13/14 Revised	14/15 Budget
Food Control 2154	£255,130	£258,051	£283,835

### 5.3 Staffing Allocation

- 5.3.1 The resources allocated to food safety are 4.6 FTEs members of staff. The breakdown of staff allocated for each element of the service as is as follows: The priorities can be seen at Annex B

ACTIVITY	STAFF (FTEs)
Inspections	2.85
Complaints and Service Requests	0.2
Advice	0.2
Food Sampling	0.2
Infectious Diseases	0.1
Food Safety Incidents	0.05
Liaison	0.1
Training/education/promotion	0.1
Management and administration	0.8
Total	4.6

- 5.3.2 The staff involved in food safety work are fully competent to inspect all risk categories of premises as required by the Code of Practice. The Team Manager 3 EHOs and 2 TO's, are authorised to serve Hygiene Improvement Notices and the Team Manager, 3 EHOs for Hygiene Emergency Prohibition Notices and Remedial Action Notices.

## 5.4 **Staff Development Plan**

- 5.4.1 The Authority's policy is to ensure that all officers involved in food safety work receive a minimum of 10 hours continuing professional development training annually as required by the Code of Practice.
- 5.4.2 This training may be provided through attendance at externally organised courses and seminars or through in-house training activities.
- 5.4.3 All training received will be documented as part of the City Council's assessment on competency.

## 6 Quality Assessment

### 6.1 **Monitoring Arrangements**

- 6.1.1 The Authority has in place quality assurance procedures designed to ensure that its food safety service is provided in a way that is consistent with the Food Standards Agency Standard, Statutory Code of Practice and nationally issued guidance.
- 6.1.2 The Hampshire and Isle of Wight Food Advisory Committee have an advanced system of Inter-Authority Auditing that is carried out on a 5-year cycle. The Authority is committed to this initiative and accepts that there is much that can be learned from the process. WCC will be audited in September 2013 against set criteria by 2 external LA auditors.
- 6.1.3 The Council's staff development procedures are documented as part of annual appraisal system. During 2013 the Regulators Development and Needs Analysis (RDNA) process will be implemented as requested by the Governments Business, Innovation and Skills Department.
- 6.1.4 In addition the Authority operates a system of peer review where enforcement action, inspections and FHRS outcomes are assessed to ensure a consistent interpretation of legislation, codes of practice and national guidance.
- 6.1.5 The City Council has gained the Investors in People award and the Customer Excellence Award.

### 6.2 **Benchmarking**

The Authority is committed to supporting the Hampshire and Isle of Wight Environmental Managers Group work program on benchmarking. During 2013/14 an inter authority audit took place which highlighted some areas of non-compliance with the FSA Code of Practice. These issues are being addressed within the Team.

## 7 Review

### 7.1 **Review Against the Service Plan**

The Authority annually reviews its performance against the service plan. Periodic reviews are carried out and recorded within the City Council's Covalent System.

### 7.2 **Identification of Variances from the Plan**

The ongoing review identifies variances from the service plan and where appropriate reasons for those variances.

### **7.3 Identification of Improvements**

Any areas of improvement identified as a result of the review will be included in the service and performance plans for the following year.



## Annex A

<b>TYPE OF PREMISES (as per FSA categories)</b>	<b>NUMBERS</b>
<b>Primary Producers</b>	<b>0</b>
<b>Manufacturers and Packers</b>	<b>69</b>
<b>Importers/Exporters</b>	<b>0</b>
<b>Distributors/Transporters</b>	<b>17</b>
<b>Retailers</b>	<b>262</b>
<b>Restaurants/Caterers</b>	<b>858</b>
<b>Total</b>	<b>1206</b>

Outcomes 20013/14

ANNEX B

Why are we doing this?	What will we do?	How will we measure our success?	How much fte?	Target	How well did we do?	Who's Accountable?
Leg Req	carry out interventions at premises for food safety in line with the inspection rating scheme in the Food Law COP issued under Reg 24 Food Hygiene (England) Regs	Number of high risk A-D. inspections done against those that were due. % of premises broadly compliant	2.85 fte	100% (406)  90%	98% (554)  95% (1153)	EH Manager Health Protection
Leg req	deal with request for service, which includes complaints about food and premises, requests for advice? Where these are urgent they will be dealt with within 24 hours, non urgent requests will be responded to within 3 days.	Number of request for service and response times	0.2 fte	100% response time	205 72% (146)	EH Manager Health Protection
Leg Req	deal with food safety alert issued by the FSA. That requires action by LA	Number of alerts response	0.05fte	100%	9 100%	EH Manager Health Protection
Leg req	carry out sampling of food products as part of a well balanced enforcement approach.	Number of samples taken. No of samples requiring further action	0.2fte		46 plus watercress 5	EH Manager Health Protection
Leg req	Investigate individual cases and outbreaks of food borne illness in line with control plans that have been notified to the authority by the HPU and to investigate suspected cases notified by other means	Number of individual cases officially notified. Number of outbreaks associated with premises within the district	0.1fte		227 17 all norovirus	EH Manager Health Protection
Good Practice	Education and training To provide six training course  FHRS scheme	No of persons trained No of passes/failures  % of businesses that are below level 3	0.1fte	Less than 5%	53 51/2  0.3%	EH Manager Health Protection

Why are we doing this?	What will we do 2014/15	How will we measure our success?	How much fte?	Target	How well did we do?	Who's Accountable?
Leg Req	carry out interventions at premises for food safety in line with the inspection rating scheme in the Food Law COP issued under Reg 24 Food Hygiene (England) Regs	Number of high risk (A-D) inspections done against those that were due.	2.85 fte	100% 357		EH Manager Health Protection
Leg req	deal with request for service, which includes complaints about food and premises, requests for advice? Where these are urgent they will be dealt with within 24 hours, non urgent requests will be dealt with within 3 days.	Number of and response times.	0.2 fte	100% response time		EH Manager Health Protection
Leg Req	deal with food safety alert issued by the FSA. FAFA to be dealt with within 24 hours	Number of alerts and number requiring actions	0.05fte	100%		EH Manager Health Protection
Leg req	carry out sampling of food products as part of a well balanced enforcement approach.	Number of samples taken. No of samples requiring further action	0.2fte			EH Manager Health Protection
Leg req	Investigate individual cases and outbreaks of food borne illness that have been notified to the authority by the HPU and to investigate suspected cases notified by other means	Number of individual cases officially notified. Number of outbreaks associated with premises within the district	0.1fte			EH Manager Health Protection
Good Practice	Education and training To provide four training course  Consider how we will work with microbusinesses who are persistent poor performers.	No of persons trained No of passes/failures  % of businesses that are unsatisfactory	0.1fte	Less than 5%		EH Manager Health Protection  EH Manager Health Protection

	Consider how we will participate in the public health agenda by advising food businesses about healthy options on their menu					EH Manager Health Protection
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## **Hampshire and IOW Sampling Group Program for 2014-15**

Annex C

The following sampling protocols will occur

### **National Studies**

Swabbing of wooden serving boards

Swabbing at premises with a FHRS score of less than 3

### **Local studies**

Watercress loose and pre-packed

Swabbing of dishwashers and cleaned utensils and crockery.

Imported food products