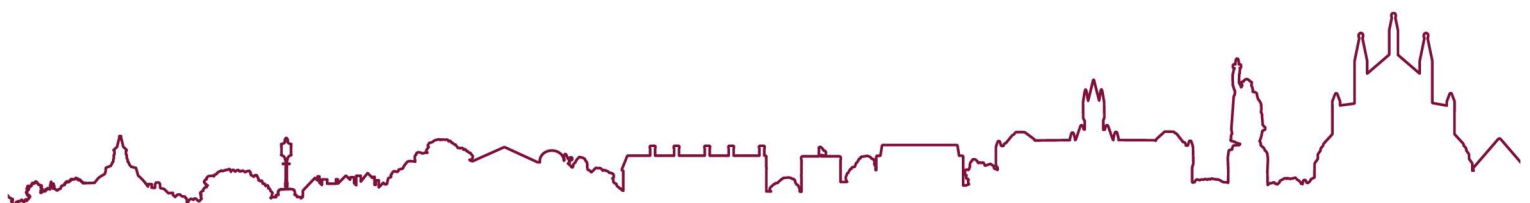


<b>FOI REF:</b>	14285
<b>RESPONSE SENT:</b>	13/05/2024

**Request:**

Please can you tell me how many RIDDOR reports have been made by Meon Valley Hotel, Golf & Country Club between 2019 and 2024 and provide a summary of each incident. For each year, from 2019 to 2024, please can you tell me how many times the local authority has carried out an inspection at Meon Valley Hotel, Golf & Country Club and on each of these occasions whether the inspection was proactive; or reactive in response to a complaint or incident reported at the property. As a result of these inspections please highlight any enforcement action, which has been taken against Meon Valley Hotel, Golf & Country Club or their parent company Britannia Hotels this includes verbal advice, improvement notices, criminal prosecutions and results in relation to health and safety breaches, food hygiene; building control and fire safety.



**Response:**

	2019	2020	2021	2022	2023	2024	Comments
The numbers of RIDDOR reports related to this business.	0	0	0	0	0	0	These figures were also checked against the HSE's RIDDOR notification system.
A summary of each incident.	N/A	N/A	N/A	N/A	N/A	N/A	
How many times we have carried out an inspection at the business and on each of these occasions whether the inspection was  (a) proactive; or	1 programmed food hygiene inspection, took into account recent hygiene complaint		1 programmed food hygiene inspection, took into account recent complaints of pests, hygiene,		1 programmed food hygiene inspection, however this inspection took into account a recent complaint		



<p>(b) reactive in response to a complaint or incident reported at the property.</p>	<p>2 investigations visit following hygiene and food safety concerns</p> <p>1 investigation visit following Southern water discharge in to local water course at hotel premises.</p> <p>1 investigation visit following health and safety incident</p>	<p>1 investigation visit following hygiene and food safety concerns.</p>	<p>cleanliness and Covid</p> <p>1 investigation visit following allegation of food infection caused by either food or spa water.</p> <p>1 investigation visit following complaint about cleanliness</p>		<p>regarding allergens.</p> <p>1 investigation visit following a complaint of suspected food poisoning.</p> <p>1 investigation visit following complaint regarding a hair dryer.</p>	<p>1 investigation visit following complaint regarding allergen management</p>	
<p>Highlight" to the requestor any enforcement action,</p>							<p>It is not always clear</p>

<p>which has been taken against Meon Valley Hotel, Golf &amp; Country Club or their parent company Britannia Hotels this includes</p> <ul style="list-style-type: none"> <li>(a) verbal advice,</li> <li>(b) improvement notices,</li> <li>(c) criminal prosecutions</li> </ul> <p>and results in relation to health and safety breaches, food hygiene; building control and fire safety.</p>	<p>Although not specified here, written warning given following food hygiene inspection</p>		<p>Although not specified here, written warning given following food hygiene inspection</p>	<p>Although not specified here, written warning given following food hygiene inspection</p>	<p>Advice given regarding allergen management.</p>	<p>whether verbal advice has been given</p>
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