



**Taxi & Private Hire Forum Meeting Minutes**

**Tuesday 23 July 2024**

**Wykeham Room – 14:00**

**Attended**

<b>Drivers/Operators</b>	<b>Winchester City Council</b>
Imran Khan Yaqoob Ali Saddiq via Teams Shamus Farooq via Teams	Claire Humphreys – Licensing Officer Kate Norris-Hill – Licensing Officer

**Apologies**

Khurram Hussain  
Marouane El Mamouni

**Welcome**

Claire welcomed the members.

**VAWG (Violence Against Women and Girls)**

Claire asked the Forum if they understood what the aim of VAWG was. The Forum members confirmed they understood of the process.

Claire advised that Safeguarding refresher training will be organised for later this year/early next year. Members of the Forum suggested that in person training may be more beneficial for drivers.

**Application Forms- Driver/ Vehicle/ Operator**

Kate asked the Forum for feedback on the online application service, whether it was user friendly on mobile devices and if there were any reports of issues. The Forum confirmed that the online applications are much easier and quicker in comparison to completing the forms on a mobile device.



## **PH Vehicles- Silver Hill**

Claire provided the Forum with an update on collection and drop off points for Private Hire Drivers. The Forum informed the forum that many customers who are picked up from Silver Hill, are elderly and need additional support.

Wintax have been recording complaints from customers and will email these to the Licensing Department

## **Boomtown- Station/ Festival Site**

Claire informed the Forum outlined where the entrances are located for the 2024 festival and confirmed they are the same as last year. The Forum confirmed they are confident with the information provided.

The Forum expressed a concern of unmarked Taxi's/ PH drivers and vehicles, working at Boomtown. They have reported of these drivers working on the ranks and overcharging customers. The forum has asked the Licensing Authority for some support.

**Action- Discuss with the Licensing Manager what options are available to assist Winchester City Licensed Drivers**

## **Our position on UBER**

Claire explained that the Licensing Manager has contacted UBER. Claire further explained that it is not an offence for Uber drivers to park their vehicles wherever it is lawful to do so. It is an offence for an Uber driver to take a customer without a booking. A request has been made to drivers to provide examples, for us to contact the relevant Licensing Authorities.

The Forum was notified of potential test purchasing. Members were on board with this.

The Forum members were concerned with Uber drivers with white vehicles who use the ranks. It was mentioned that a lot of the vehicles are Portsmouth City Council licenced vehicles.

The Forum offered suggestions and to look at what other Licensing Authorities have in place.

**Action- Forum Meeting to be arranged after Boomtown, to discuss suggestions. In the meantime, Forum members will email over some ideas.**

### **Any other Business**

Imran Khan brought to the Forum issues with Parking Enforcement during Hat Fair.

Action- Hat Fair to be notified of the problems that occurred during 2024 event.

Imran Khan asked for an update on previous meetings discussion of yellow lines in Gladstone Street Car Park and Turtle Bay

Action- An update to be obtained from the Licensing Manager and emailed to the Forum.