

60I REF:	14937
RESPONSE SENT:	08/11/2024

Request

Please could you provide the average time (in days if possible) over the last 12 months that homeless applicants owed the main homelessness duty on the housing register take to be housed for 1, 2, 3, 4 and 5 bedroom properties.

Response

The Council holds information relating to this matter but in order to provide the information you have requested, **649** files would need to be accessed to locate, retrieve and extract the information based on the last financial year. The estimated time this would take per file is 10 minutes which amounts to **108** hours. At the allowable rate of £25 this exceeds the limit set out in The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulation 2004, currently £450 for local authorities i.e. approximately 18.5 hours of work. Section 12 of the Freedom of Information Act 2000 allows public authorities to refuse a request where the estimated cost of complying would exceed the limit.

Rather than refusing your request at this stage, I can provide a response to the following:

The average number of days homeless applicants owed the main homelessness duty waited to be housed from the date the main duty was accepted to the date the main duty ended.

This was 253 days.

Homeless applicants may have been already registered on the Housing Register before the main duty was accepted. This means applicants are likely to have waited longer than 253 days on the Housing Register.

If the above response is not satisfactory, I would invite you to narrow the scope of your request. If you need assistance with this, please do not hesitate to contact me as above.