

FOI REF:	14903
RESPONSE SENT:	27/11/2024

Request and Response (in bold)

I am submitting a formal request under the Freedom of Information Act 2000. I would like to request detailed information on parking within your local authority for the period from April 2023 to March 2024. Please provide responses to the following questions:

- 1. On-Street Parking Transactions and Revenue Total Number of On-Street Parking Transactions:
 - Please provide a breakdown of the total number of transactions and ticket sales for on-street parking, including both Pay by Phone and Pay & Display (P&D) Machine transactions

Response: Responsibility for on-street parking was returned to Hampshire County Council as of the 1st October 2023.

P&D - Data no longer held Phone Parking – 26,909

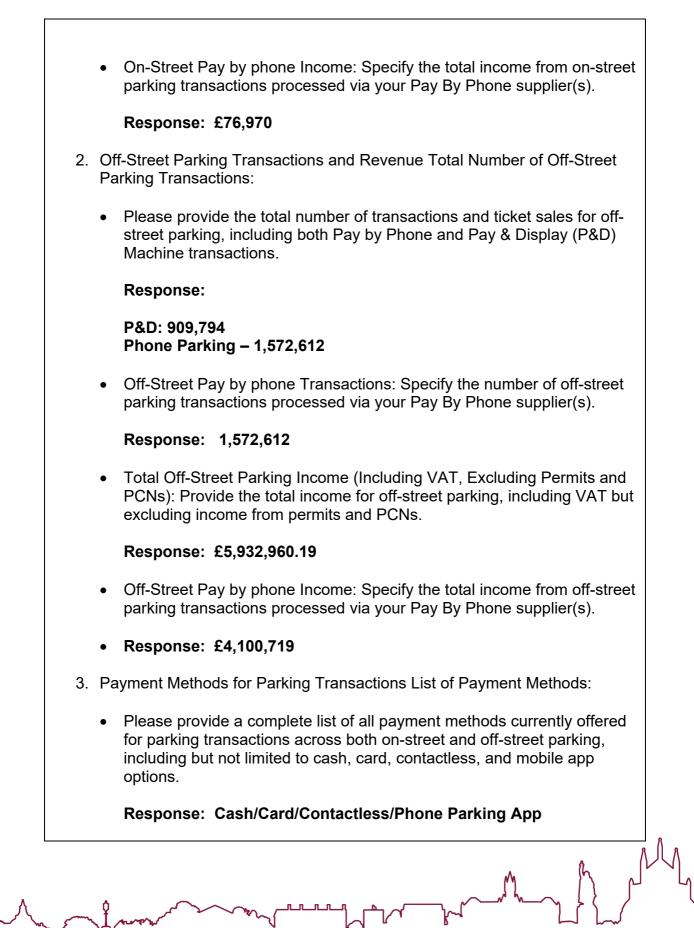
 On-Street Pay by phone Transactions: - Please specify the number of on-street parking transactions processed specifically via your Pay By Phone supplier(s).

Response: 26,609

• Total On-Street Parking Income (Excluding Permits and PCNs): -Provide the total on-street parking income for the specified period, excluding income from parking permits and Penalty Charge Notices (PCNs).

Response:

P&D - £23,566 Phone Parking – £76,970



	•	Please indicate the name of the supplier for each payment method e.g Metric, Flow bird, IPS etc.
		Response: Cash: Metric/Flowbird/Orbility Card/Contactless: Metric/Flowbird/Orbility Phone Parking App: RingGo
	•	Pay by phone Parking: Please provide the name of the 'pay by phone' supplier used by the Council today e.g Ringo, Paybyphone, Just park.
		Response: RingGo
	•	Please confirm the current contract expiry for the Council's 'pay by phone' service, including any extension options that are available / unused
		Response: 22 nd November 2024
4.		on Foot / Pay on Exit Car Parks - Pay on Foot / Pay on Exit Car Park rview:
		Number of Pay on Foot Car Parks: Confirm the number of car parks within your authority that are equipped with barrier access.
	F	Response: 2
	• 1	Response: 2 Total Number of Spaces: Specify the total number of parking spaces available within these barrier-accessed car parks.
	• 1 a	otal Number of Spaces: Specify the total number of parking spaces
	• T a F • F	otal Number of Spaces: Specify the total number of parking spaces available within these barrier-accessed car parks.
	• T a F • F F b	Total Number of Spaces: Specify the total number of parking spaces available within these barrier-accessed car parks. Response: 455 Pay on Foot / Pay on Exit Car Park Transactions: - Total Transactions: Provide the total number of parking transactions and ticket sales within
	 T F F b F In 	Total Number of Spaces: Specify the total number of parking spaces available within these barrier-accessed car parks. Response: 455 Pay on Foot / Pay on Exit Car Park Transactions: - Total Transactions: Provide the total number of parking transactions and ticket sales within barrier-accessed car parks.

1

• Equipment Manufacturer: Identify the manufacturer(s) of the barrier equipment currently installed and in use at these car parks.

Response: Orbility Limited

- 5. Future plans
- Please could you provide a narrative response outlining any significant changes or procurement exercises that are being considered in the 2025/2026 financial year to the Contracts / suppliers mentioned in this request, for example:
 - Pay by phone supplier
 - P&D Machine provision
 - Pay on Foot / Pay on Exit equipment

Response: None

• Please could the Council confirm whether they have any plans to join the government's National Parking Platform in the future?

Response: No plans