



|                       |          |
|-----------------------|----------|
| <b>FOI REF:</b>       | 14975    |
| <b>RESPONSE SENT:</b> | 09/12/24 |

### Request

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

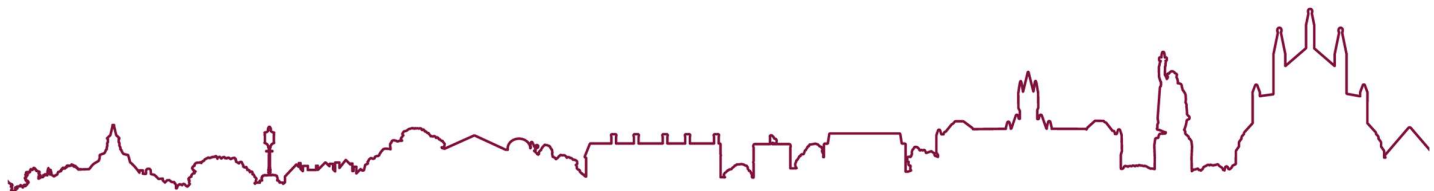
1. Contract Title: Please provide me with the contract title.
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)
3. Existing/Current Supplier: Please provide me with the supplier name for each contract.
4. Brand: Please state the brand of hardware or software
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)
8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.



11. Number of Physical Server: Please can you provide me with the number of physical servers.
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

## Response

1. Contract Title: Server Maintenance
  2. Type of Contracts: Server Hardware
  3. Existing/Current supplier: Trustmarque
  4. Brand: Dell R650
  5. Operating system / Software – Windows Vsphere
  6. Annual average spend: £699
  7. Duration – 12 months
  8. Expiry date: December 2024
  9. Review date: 1 /2 months prior to contract end date
  10. Server purchase dates: various from 2015 – 2022
  11. Physical servers – 12
  12. virtual servers – 90
  13. Contract description – Server maintenance, 4 hour pro support
  14. Contact- IT Business Support Manager –  
[itbusinesssupport@winchester.gov.uk](mailto:itbusinesssupport@winchester.gov.uk)
- 
1. Contract Title: Virtualisation Licensing
  2. Type of contract: Licensing Support



3. Existing/Current Supplier: Phoenix- XenApp, VMware, Vsphere
  4. Software brand: VMware: XenApp, Vsphere
  5. Operations system /Software: Vsphere
  6. Annual average spend: £15,959
  7. Duration: 12 months
  8. Expiry date: December 2024
  9. Review date: October 2024
  10. Purchase of servers – N/A
  11. Number of physical servers: n/a
  12. Number of virtual servers: n/a
  13. Contract Description:  
1 x VMware Production support/subscription VMware vCenter Server7 std fo vSphere - per instance  
16 x Production support/subscription VMware vsphere 8 enterprise for 1 processor  
2 x Production support/subscription for VMware Site recovery site manager 8 enterprise (25 VM Pack)
  14. IT Business Support Manager – [itbusinesssupport@winchester.gov.uk](mailto:itbusinesssupport@winchester.gov.uk)
- 
1. Contract Type: SAN
  2. Nimble San Support
  3. Existing /Current Supplier: XMA
  4. Hardware Brand: Nimble
  5. Operating System: n/a
  6. Annual average spend: £15,613
  7. Duration: 3 years
  8. Contract expiry date: September 2027
  9. Contract review date: January 2027
  10. Purchase of servers: n/a
  11. Number of physical servers: n/a
  12. Number of virtual servers: n/a
  13. Contract description: 4 hr parts del , SW Support & InfoSight – 260



14. Contact: IT Business Support Manager –  
[itbusinesssupport@winchester.gov.uk](mailto:itbusinesssupport@winchester.gov.uk)

1. Contract Title: UPS
2. Contract Type: UPS Support
3. Existing/ Current Supplier: Kohler
- 4.. Hardware Brand: Uninterruptible Power Supply
5. Operating System: n/a
6. Annual Average spend: £5,707
7. Contract expiry date: February 2025
8. Contract review date; December 2024
9. Purchase of servers: n/a
10. Number of Servers: n/a
11. Number of Physical servers: n/a
12. Number of virtual servers: n/a
13. Contract description: Full cover 24 x 7 6 hr response
14. IT Business Support Manager – [itbusinesssupport@winchester.gov.uk](mailto:itbusinesssupport@winchester.gov.uk)

