

FOI REF:	15085
RESPONSE SENT:	20/01/2025

Request:

I would like to ask how many traffic-related (both parking and moving traffic) Penalty Charge Notices (PCNs) have been overturned/refunded by your body each year for the last five. For 2024, I would appreciate data to the end of the year, as this is being sent on December 30.

If this information is not available for moving traffic offences for the last five years, please provide the numbers for as long as the data is available.

Response

Our response relates solely to parking PCNs.

These have been split into three separate groups for clarity.

Year	Refund due to overturned decision	Refund due to overpayment by customer	Refund due to PCN being paid then subsequently appealed and cancelled in line with policy/mitigation
2020	1	32	5
2021	2	11	4
2022	2	5	14
2023	1	17	15
2024	1	15	15

