



.0FOI REF:	15233
RESPONSE SENT:	12/02/2025

Request

Please provide the following information for the listed years:

2010/11, 2011/12, 2012/13, 2013/14, 2014/15, 2015/16, 2016/17, 2017/18, 2018/19, 2019/20, 2020/21, 2021/22, 2022/23, 2023/24, 2024/25

1. Number of public toilets open for use
2. Number of toilets operated or owned by the council
3. Annual cleaning costs for public toilets
4. Annual budget for street cleaning
5. Please provide the following information for 2024/25:
 - a. Average length of time that public toilets are open (in hours)
 - b. Shortest length of time that any public toilet is open (in hours)
6. What are the main reasons given for closing public toilets?

Please state if further clarification is required. I would like to receive this information in electronic format.

Response (in red)

Please provide the following information for the listed years:

2010/11, 2011/12, 2012/13, 2013/14, 2014/15, 2015/16, 2016/17, 2017/18, 2018/19, 2019/20, 2020/21, 2021/22, 2022/23, 2023/24, 2024/25

We don't retain the information for the years that you outline.

Since January 2020 we've had a contract with Wetton's to clean our toilets. The number of toilets, has not changed during this period. This is all listed on our website [Public toilets - Winchester City Council](#) which contains all the information that you need for points 1,2,6 and 7.

1. Number of public toilets open for use
2. Number of toilets operated or owned by the council
3. Annual cleaning costs for public toilets

The annual cleaning costs for this toilet cleaning contract is £173,000 per annum for 2025, and has risen by inflation since the contract was agreed.

4. Annual budget for street cleaning



The cost of street cleansing (excluding toilet cleaning) was £860k in 2020/21 and has risen by inflation since then. The street cleansing is carried out by IDVerde, and also have the contract for grounds maintenance, so there are overheads covered jointly across the two contracts, so this doesn't necessarily represent the full cost of street

5. Please provide the following information for 2024/25:
6. Average length of time that public toilets are open (in hours)
7. Shortest length of time that any public toilet is open (in hours)
8. What are the main reasons given for closing public toilets?

Our toilets are closed overnight in order to restrict anti social behaviour, because our cleaners do not operate overnight.

