

Ref	What will we do?	Greener Faster	Thriving Places	Healthy Communities	Good Homes for All	Efficient and Effective	Listening and Learning	Council Plan - What we want to achieve (if relevant) select from drop down	Project Stage (if req'd) select from drop down	Key Milestones	Key Milestone Target Date	Project Delivery Date	Project Progress select from drop down	Cabinet Member	Lead Officer	Resources	TC25
HSG001	Review HRA Business Plan in light of the economic circumstances and review current planned services and programmes.	✓			✓	✓		A balanced budget and stable council finances	Start up	Monthly officer budget mee	01.11.25	28.02.26	On Track	Cllr Westwood	Gilly Knight, Kevin Harlow	HRA Budget	
HSG002	Develop improvement plans to achieve and comply with the Regulator of Social Housing consumer standards and regulatory requirements with a focus on safety and quality. Develop improvement plans for each standard				✓	✓	✓	Good Homes for All	Start up	Qtry Member/Tenant/Officer Board meetings	30.06.25	31.03.26	On Track	Cllr Westwood	Gilly Knight, Yvonne Anderson, Sarah Hobbs.	HRA Budget	
HSG003	Achieve regulatory requirements to address damp and mould cases. Ensuring cases are identified and dealt with promptly / effectively when raised by council and private rented tenants.				✓	✓	✓	Ensure all council homes are decent, safe, energy efficient and resilient to the effects of climate change.	Delivery	Monthly Performance scorecard	30.06.25	31.03.26	On Track	Cllr Westwood	Yvonne Anderson/Adrian Wilgoss	HRA Budget	
HSG004	Council housing retrofit carbon reduction programme. Focus on lowest EPC properties to achieve more energy efficient homes to meet the carbon neutral 2030 target .	✓			✓	✓	✓	Decarbonisation of district homes, consistent with our net zero goal.	Delivery	Qtry Member Officer Board meetings	31.3.26	Ongoing	On Track	Cllr Westwood	Yvonne Anderson/Preshanta Burbidge	HRA Budget	
	Monthly Performance Scorecard									30.6.26	01/03/2026						
HSG005	Procurement of major repairs and maintenance contract for council homes. Inclusive of tenant engagement.	✓			✓	✓	✓	Ensure all council homes are decent, safe, energy efficient and resilient to the effects of climate change.	Start up	Monthly Officer meetings	31.5.25	31/08/2026	Started	Cllr Westwood	Gillian Knight/Paul Woodham	HRA Budget	
HSG006	Customer focused digital transformation of housing services				✓	✓	✓	High accessibility and usage of our services – with a strong shift to digital for those who prefer it	Start-up	Monthly Officer Meetings	31.03.26	01.04.26	Started	Cllr Westwood	Yvonne Anderson/Sarah Hobbs	HRA Budget	
HSG007	Digital Switchover of Sheltered Housing Schemes				✓	✓		High accessibility and usage of our services – with a strong shift to digital for those who prefer it	Delivery	Monthly Officer Meetings	28.02.26	01.04.26	On Track	Cllr Westwood	Yvonne Anderson/Sarah Turpit	HRA Budget	
HSG008	Deliver a tenant/leaseholder engagement programme to influence decision making, providing transparency about performance that holds the council to account.				✓	✓	✓	Improved resident survey results for involvement, contact and response	Start-up	Qtry Resident/Member Board meetings	30.06.25	31.3.26	On Track	Cllr Westwood	Gillian Knight/Sarah Hobbs	HRA Budget	
HSG009	Service Charge Review, establish an economic and transparent way of producing service charges, inclusive of a comms plan.				✓	✓		Improved resident survey results for involvement, contact and response	Start-up	Monthly Officer Meetings	31.11.25	28.02.26	Started	Cllr Westwood	Gillian Knight/Kevin Harlow/Sara Rennie	HRA Budget	
HSG010	Complete the Domestic Abuse Housing Alliance (DAHA) accreditation				✓		✓	Improved satisfaction for our services	Delivery	Qtry Member Officer Board meetings	01.04.25	30.06.25	On Track	Cllr Westwood	Jon Turton	GF Budget	
HSG011	Scrutiny of service delivery reviews to provide efficient and effective services focused on customer first, right first time approach.				✓	✓	✓	Improved satisfaction for our services	Start-up	Monthly Officer meetings	30.09.25	01.04.26	Started	Cllr Westwood	Yvonne Anderson/Service Managers	HRA Budget	

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HSG012	Review of Hampshire Home Choice Framework				✓	✓		Increased investment in our district	Start-up	Qtry Member Officer Board meetings	31.01.26	01.04.26	Started	Cllr Westwood	Karen Thorburn, Alex Burns	GF Budget	
HSG013	Implement and prepare for the Renter's Right Bill 2025, expanded LA enforcement powers/maximum fines issued to Landlords			✓	✓			Thriving local voluntary, and community sector – tackling isolation, building community cohesion and supporting those in need	Not Started	Monthly Officer meetings	31.08.25	31.03.26	Not Started	Cllr Westwood	Karen Thorburn, John Corrie	GF Budget	
HSG014	Review and refresh the Preventing Homelessness and Rough Sleeping Strategy			✓	✓			Every homeless person to secure a permanent home	Start up	Officer/ Partnership meetings	28.2.26	01.04.26	Started	Cllr Westwood	Karen Thorburn, Charlotte Quinn	GF Budget	
HSG015	Develop an Older Persons Accommodation Strategy			✓	✓		✓	Ensure all council homes are decent, safe, energy efficient and resilient to the effects of climate change.	Not Started	Officer/ Partnership meetings	30.09.26	01.04.26	Not Started	Cllr Westwood	Karen Thorburn	GF Budget	
HSG016	Review Disabled Facilities Grant Policy.			✓	✓	✓		Thriving local voluntary, and community sector – tackling isolation, building community cohesion and supporting those in need	Initiation	Monthly Officer meetings	30.11.25	01.04.26	On Track	Cllr Westwood	Karen Thorburn, John Corrie	GF Budget	